eduroam service information

**eduroam** (education roaming) allows students, lecturers, researchers and staff from participating organisations to securely access the Internet via Wi-Fi from any eduroam-enabled organisation.

**eduroam services provided by Lancaster University**

Lancaster University operates Home and Visited eduroam services. This means:

- Lancaster University account holders can set up their devices to use eduroam at Lancaster University (‘Home’ eduroam service).
- Lancaster University account holders who have set up eduroam on their devices will be able to use eduroam at other participating institutions (provided that institution is operating a ‘Visited’ eduroam service).
- Visitors who have eduroam configured for their home institution will be able to use the eduroam service at Lancaster University (‘Visited’ eduroam service).

For information about eduroam access and coverage at Lancaster University, see [Connect to Wi-Fi](#).

**Acceptable use of eduroam at Lancaster University**

Users of eduroam at Lancaster University agree to abide by:

- The [Computer User Agreement](#); and
- The [eduroam (UK) Policy](#).

**eduroam for visitors to Lancaster University**

If you are a visitor to Lancaster University and have eduroam set up for your home organisation, eduroam should work as expected for you. You should not need to set up a new profile.

If you do need to set up a new eduroam profile you should follow your home organisation's instructions, not those of Lancaster University. This is because Lancaster University checks your account credentials at your home organisation when you connect to eduroam.

Visitors to Lancaster University who require eduroam support should contact their Home site in the first instance.

At Lancaster University, eduroam uses the AES/CCMP cipher/method to perform encryption over Wi-Fi.

**Which organisations in the UK provide eduroam?**

[List of other organisations offering eduroam](#), including links to service information for those organisations.

**Use of eduroam after your association with Lancaster University ends**

Lancaster University account holders are required to remove the eduroam profile from their devices when their association with Lancaster University ends.