Cannot print to a campus printer

There could be a problem with the printer, the device you are trying to print from, or your LU Print account.

If there is a problem with a printer

If you think the printer’s broken
Report broken network printer

If you think the printer is out of paper or toner (or to report another problem with the printer)
Report a problem with the Printing service

Other problems which may affect your ability to print

You haven’t got enough print credit
You can top up your print credit at the Print Kiosks in the Library, or online at: https://print.lancaster.ac.uk

The PC that you have been using is not working properly
Report a faulty PC via the online form at: Report broken PC Lab computer

There is an issue with the Printing Service
See the ISS website Issues & Alerts for information about service availability.

You’re printing from/using a mobile device via WiFi
You may not be connected to the eduroam network or there may be a problem with the Wi-Fi service.