Problems accessing University IT Account

General information about University IT accounts can be found at: IT Accounts help.

Details on how to reset your password if you've forgotten it can be found at: Forgotten your password.

Remember your password is case sensitive and must be entered exactly as it was set up.

If you are using WebLogin and are prompted to enter a one-time password (OTP) but don’t know how to find this, see: WebLogin multi-factor authentication help.

If you have forgotten your username, can't log in via WebLogin, or still can't access your account for any reason:

- Contact us via the IT Account problem reporting form;
- Or call us on 01524 510987.