Problems accessing University IT Account

General information about University IT accounts can be found at: IT Accounts help.

Details on how to reset your password if you've forgotten it can be found at: Forgotten your password.

Remember your password is case sensitive and must be entered exactly as it was set up.

If you are using WebLogin and are prompted to enter a one-time password (OTP) but don't know how to find this, see: WebLogin multi-factor authentication help.

If you have forgotten your username, can't log in via WebLogin, or still can't access your account for any reason, please contact us via the IT Account problem reporting form.

Troubleshooting

Report an issue with your IT account