IT Services A to Z

A-Z

A
• Accessibility and accessible documents
• Accounts
• Adobe Acrobat Pro DC
• Adobe Creative Cloud
• Adobe Reader DC
• Applicant app
• Applicant web boards
• AppsAnywhere
• ArcGIS Pro
• Ask L.U.
• Assistive technology
• ATLAS.ti
• Attendance check-in for students
• Attendance check-in for staff
• AV Equipment

C
• Campus PCs
• Campus wired network
• Charging lockers
• Cloud storage
• Copying

D
• Departmental filestores
• Device repairs
• Digital Lancaster
• Disposal of IT equipment
• Digital signage
• Digital skills certificate
• Digital skills and IT training

E
• e-Campus
• eduroam
• Email
• Encryption
• EndNote
• Equipment
• eStream
• Excel
File storage, sharing and collaboration services

Grant application support for research

H: Drive
High End Computing (HEC)

iLancaster
Information security
Interactive UNIX Service (IUS)
Interactive whiteboards
Internet
IT accounts
IT equipment
IT procurement

Jabber

Kramer Via
Kx

PC labs
Leaving the University
Lecture capture
Lecture theatre control panel help
Lists
LUNA
LU Print
LUSI
LU-Visitor Wi-Fi
L.U. (iLancaster Voice)
• Mahara
• Mailing lists
• MATLAB
• Meeting room technology
• Meetings online
• Mersive Solstice
• Microsoft Office
• Microsoft OneDrive
• Microsoft Teams
• Mindjet Mind Manager
• Mobile app
• Moodle
• MyDesktop
• MyLab
• MyModules

• NVivo Pro

• Office 365 help and training
• OneDrive
• Online courses
• Online submission, assessment and feedback
• Outlook

• Panopto
• PASS (Permissive Access Security System)
• Passwords
• P: Drive
• Personal device repairs
• Personal filestores (H: Drive)
• PG applicant web boards
• Phishing
• Phone extensions
• Photocopying
• Plagiarism detection
• Planon
• Portal
• PowerPoint
• Printing
• Printing costs
• Purchasing IT equipment
• Pure research information system

• Qualtrics
R
- R: Drive
- Redaction
- Repairs
- Research data management
- Research grant application support
- Research filestore
- Research software
- ResNet

S
- Scanning
- S: Drive
- Security
- Shared mailboxes
- SILO
- SMART interactive displays
- Software
- Solstice
- Spam
- SPSS Statistics
- Staff directory
- Staff intranet
- Storage
- Student portal

T
- Tableau
- Teaching space technology
- Teams
- Temporary IT accounts
- T: Drive
- Training
- Turnitin
- TurningPoint

U
- University IT accounts
- Using IT services off campus
- Using video

V
- Video
- Video calls
- Video conference rooms
- Virtual desktop
- Virtual PC labs
- Virtual Private Network (VPN)
- VoIP phones
- V-Scene
W
• WebLogin
• Web space
• Wi-Fi
• Wired network
• Word
• WordPress
• (The) Workshop

X
• Xerte