IT Services A to Z


A

- Accessibility and accessible documents
- Accounts
- Adobe Acrobat Pro DC
- Adobe Creative Cloud
- Adobe Reader DC
- Applicant app
- Applicant web boards
- AppsAnywhere
- ArcGIS Pro
- Ask L.U.
- Assistive technology
- ATLAS.ti
- Attendance check-in for students
- Attendance check-in for staff
- AV Equipment

C

- Campus PCs
- Campus wired network
- Charging lockers
- Cloud storage
- Copying

D

- Departmental filestores
- Device repairs
- Digital Lancaster
- Disposal of IT equipment
- Digital signage
- Digital skills certificate
- Digital skills and IT training

E

- e-Campus
- eduroam
- Email
- Encryption
- EndNote
- Equipment
- eStream
- Excel
F

- File storage, sharing and collaboration services

G

- Grant application support for research

H

- H: Drive
- High End Computing (HEC)

I

- iLancaster
- Information security
- Interactive UNIX Service (IUS)
- Interactive whiteboards
- Internet
- IT accounts
- IT equipment
- IT procurement

J

- Jabber

K

- Kramer Via
- Kx

L

- PC labs
- IT procedures when leaving the University
- Lecture capture
- Lecture theatre control panel help
- Lists
- LUNA
- LU Print
- LUSI
- LU-Visitor Wi-Fi
- L.U. (iLancaster Voice)
**M**
- Mahara
- Mailing lists
- MATLAB
- Meeting room technology
- Meetings online
- Mersive Solstice
- Microsoft Office
- Microsoft OneDrive
- Microsoft Teams
- Mindjet Mind Manager
- Mobile app
- Moodle
- MyDesktop
- MyLab
- MyModules

**N**
- NVivo Pro

**O**
- Office 365 help and training
- OneDrive
- Online courses
- Online submission, assessment and feedback
- Outlook

**P**
- Panopto
- PASS (Permissive Access Security System)
- Passwords
- P: Drive
- Personal device repairs
- Personal filestores (H: Drive)
- PG applicant web boards
- Phishing
- Phone extensions
- Photocopying
- Plagiarism detection
- Planon
- Portal
- PowerPoint
- Printing
- Printing costs
- Purchasing IT equipment
- Pure research information system

**Q**
- Qualtrics
R
- R: Drive
- Redaction
- Repairs
- Research data management
- Research grant application support
- Research filestore
- Research software
- ResNet

S
- Scanning
- S: Drive
- Security
- Shared mailboxes
- SILO
- SMART interactive displays
- Software
- Solstice
- Spam
- SPSS Statistics
- Staff directory
- Staff intranet
- Storage
- Student portal

T
- Tableau
- Teaching space technology
- Teams
- Temporary IT accounts
- T: Drive
- Training
- Turnitin
- TurningPoint

U
- University IT accounts
- Using IT services off campus
- Using video

V
- Video
- Video calls
- Video conference rooms
- Virtual desktop
- Virtual PC labs
- Virtual Private Network (VPN)
- VoIP phones
- V-Scene
W

- WebLogin
- Web space
- Wi-Fi
- Wired network
- Word
- WordPress
- (The) Workshop

X

- Xerte