IT Services A to Z


A

• Accessibility and accessible documents
• Accounts
• Adobe Acrobat Pro DC
• Adobe Creative Cloud
• Adobe Reader DC
• Applicant app
• Applicant web boards
• AppsAnywhere
• ArcGIS Pro
• Ask L.U.
• Assistive technology
• ATLAS.ti
• Attendance check-in for students
• Attendance check-in for staff
• AV Equipment

C

• Calendars
• Campus PCs
• Campus wired network
• Charging lockers
• Cloud storage
• Copying

D

• Departmental filestores
• Device repairs
• Digital Lancaster
• Disposal of IT equipment
• Digital signage
• Digital skills certificate
• Digital skills and IT training

E

• e-Campus
• eduroam
• Email
• Encryption
• EndNote
• Equipment
• eStream
• Excel
F
• File storage, sharing and collaboration services

G
• Grant application support for research

H
• H: Drive
• High End Computing (HEC)

I
• iLancaster
• Information security
• Interactive UNIX Service (IUS)
• Interactive whiteboards
• Internet
• IT accounts
• IT equipment
• IT procurement

J
• Jabber

K
• Kramer Via
• Kx

L
• PC labs
• IT procedures when leaving the University
• Lecture capture
• Lecture theatre control panel help
• Lists
• LUNA
• LU Print
• LUSI
• LU-Visitor Wi-Fi
• L.U. (iLancaster Voice)
M

- Mahara
- Mailing lists
- MATLAB
- Meeting room technology
- Meetings online
- Mersive Solstice
- Microsoft Office
- Microsoft OneDrive
- Microsoft Teams
- Mindjet Mind Manager
- Mobile app
- Moodle
- MyDesktop
- MyLab
- MyModules

N

- NVivo Pro

O

- Office 365 help and training
- OneDrive
- Online courses
- Online submission, assessment and feedback
- Outlook

P

- Panopto
- PASS (Permissive Access Security System)
- Passwords
- P: Drive
- Personal device repairs
- Personal filestores (H: Drive)
- PG applicant web boards
- Phishing
- Phone extensions
- Photocopying
- Plagiarism detection
- Planon
- Portal
- PowerPoint
- Printing
- Printing costs
- Purchasing IT equipment
- Pure research information system

Q

- Qualtrics
R
- R: Drive
- Redaction
- Repairs
- Research data management
- Research grant application support
- Research filestore
- Research software
- ResNet

S
- Scanning
- S: Drive
- Security
- Shared mailboxes
- SILO
- SMART interactive displays
- Software
- Solstice
- Spam
- SPSS Statistics
- Staff directory
- Staff intranet
- Storage
- Student portal

T
- Tableau
- Teaching space technology
- Teams
- Temporary IT accounts
- T: Drive
- Training
- Turnitin
- TurningPoint

U
- University IT accounts
- Using IT services off campus
- Video production and editing

V
- Video
- Video calls
- Video conference rooms
- Virtual desktop
- Virtual PC labs
- Virtual Private Network (VPN)
- VoIP phones
- V-Scene
W

- WebLogin
- Web space
- Wi-Fi
- Wired network
- Word
- WordPress
- (The) Workshop

X

- Xerte